

HomeDirect

User Manual



EN - IT - PL - BS - SR - SQ - CS - MK - FR



01M-8509423600-3823-01

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1 HomeDirect function

Operation steps	Operation items	New account	Re-install APP (registered before)
Step 1	Download and install APP	YES	YES
Step 2	Active APP	YES	YES
Step 3	Registration account	YES	NO
Step 4	Login	YES	YES
Step 5	Add device to control	YES	Registered device will remain

HomeDirect operates in the 2.4GHz frequency band.

When wireless network module is operating, it is recommended that a minimum distance of 20 cm be maintained between the user and the device.



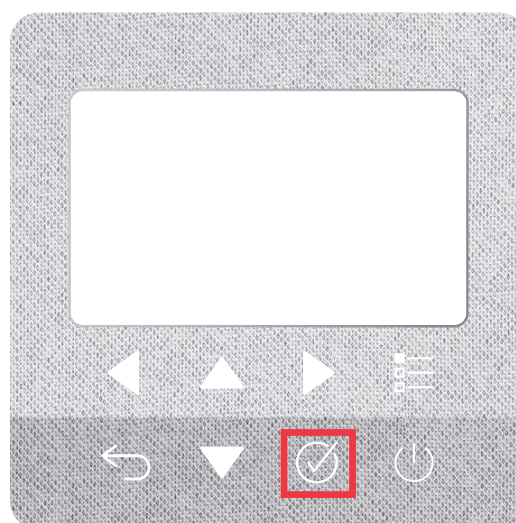
If you registered the account and added device before, when you re-install the APP again and login, the added device will remain.



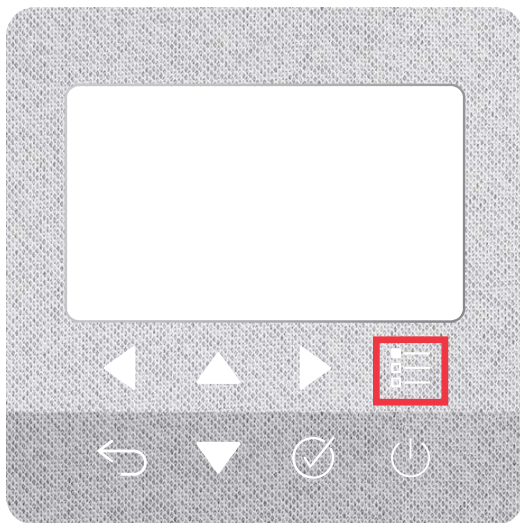
Temperature sensor in the device can measure the temperature of the space where the home appliance is located. The temperature is used for home appliance control to create a comfortable environment for users.

1.1 How to add device to homedirect – mobile app?

1. You can select the Home Appliance you want to add from the screen that opens by pressing the “+” button in the top right and then pressing “**Add Device**”.
2. If you will add a device for the first time, click on the “**Heat Pump-Space Heater**” icon among the devices listed on the screen.
3. Select 2.4 GHz Wireless Network and enter password.
4. Unlock “🔒” The Controller: Press the “☑” icon of wireless controller more than 3 seconds to unlock “🔒” the wireless controller.



1 HomeDirect function



MENU	2/2
SCHEDULE	
SERVICE GUIDE	
PARAMETER VIEW	
FACTORY TEST	
WLAN SET	
OK	

5. Reset the Device: Open the product's controller display. Enter the controller menu, go to **"WLAN SET"**.
6. Reset **"AP MODE"**. After press **"OK"**, the Wi-Fi icon on the top right corner will flash quickly, it means the wireless reset successful then press **"next"** on APP page to go to next steps.

WLAN SET
AP MODE
OK

AP MODE	
Do you want to activate WLAN network and exit?	
NO	YES
	OK

7. Connect your mobile phone to the **"Heat Pump-Space Heater"** hotspot. It means, in the phone settings, open wireless network list and connect to SL-HOMEDIRECT-XXXX hotspot, afterwards go back to HomeDirect App and continue next step.
8. On **"Adding Device"** step, connection to your **"Heat Pump-Space Heater"** will be completed automatically. If the pairing fails, follow the tips given. If your problem persists, contact Customer Service to resolve it.
9. When the **"Heat Pump-Space Heater"** is added successfully, you can name your heat pump space heater if you wish and go to the home screen by pressing the **"Completed"** button.
10. **"HeatPump-SpaceHeater"** will appear on the home screen and click on it to access detailed product functions.

1.2 Deleting HomeDirect settings

HomeDirect settings can be deleted from the app by following the relevant in-app instructions.

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1.3 Troubleshooting HomeDirect

If you are having trouble controlling or connecting your product, follow the steps below. Proceed to the next step if the action does not resolve your issue.

1. Check whether your mobile device has internet connection.
2. Close and re-launch the HomeDirect app on your mobile device.
3. Restart your mobile device.
4. If you are still having issues with connection, repeat the initial setup settings from the appliance.
5. If the problem persists, please reach out to an authorized service provider.

1.4 Manual control options

HomeDirect manual control options were shown as below;

Power Icon: ON/OFF

Mode:

- Cooling Mode
- Heating Mode
- Auto Mode
- DHW Mode
- Cooling + DHW
- Heating + DHW
- Auto + DHW

Setting:

- Cooling mode set temp: 7.0°C~25.0°C
- Heating mode set temp: 25.0°C~65.0°C
- DHW mode set temp: 25.0°C~60.0°C
- Silent mode
- Holiday mode

1.5 Wireless module specification and basic information

1. Minimum specifications on a Smart phone:

Android 5.0 version or higher

IOS 9.0 version or higher

2. Basic parameters for Wireless module

Conformity declaration for CE

Arçelik A.Ş. hereby declares that this appliance complies with Directive 2014/53/EU.

The complete text of the EU declaration of conformity is available in the following internet address:

support.beko.com

support.grundig.com

Frequency Band	2400 MHz to 2483.5 MHz
Max. Transmission Power	19.33 dBm
Network Supported	802.11 b/g/n

2 Installing HomeDirect

2.1 Installing HomeDirect - mobile app

You can get the HomeDirect app for free from the Apple App Store or Google Play Store.

You must approve all the authorizations and permissions requested by the app.

Mobile app interface may differ with version updates.



Please enable the permissions of Storage/Location/Camera for this APP when installing. Otherwise it will have some problems when operating.



GET IT ON

Google Play



Download on the
App Store



<https://a.smart321.com/arceliktud4>

1. Enter the app, accept the User agreement and Privacy Policy.
2. If you are going to create an account for the first time, click on the **"Register"** button.
3. Mark the region selection as **"Country"** and then specify a valid email address to create your account. Accept the User agreement and Privacy Policy. Click the Get Verification Code button.
4. Enter the verification code, that comes to the e-mail address you specified, to the verification code screen.
5. After the verification code, you will be redirected to the Set Password page. Enter a valid Password and press OK button.
6. You can select the Home Appliance you want to add from the screen that opens by pressing the **"+"** button in the top right and then pressing **"Add Device"**.
7. If you will add a device for the first time, click on the **"Air Conditioner"** icon among the devices listed on the screen.